



Welcome to Arizona

United
Healthcare



You



UnitedHealthcare

Individual & Family Exchange Plans 2023

United
Healthcare



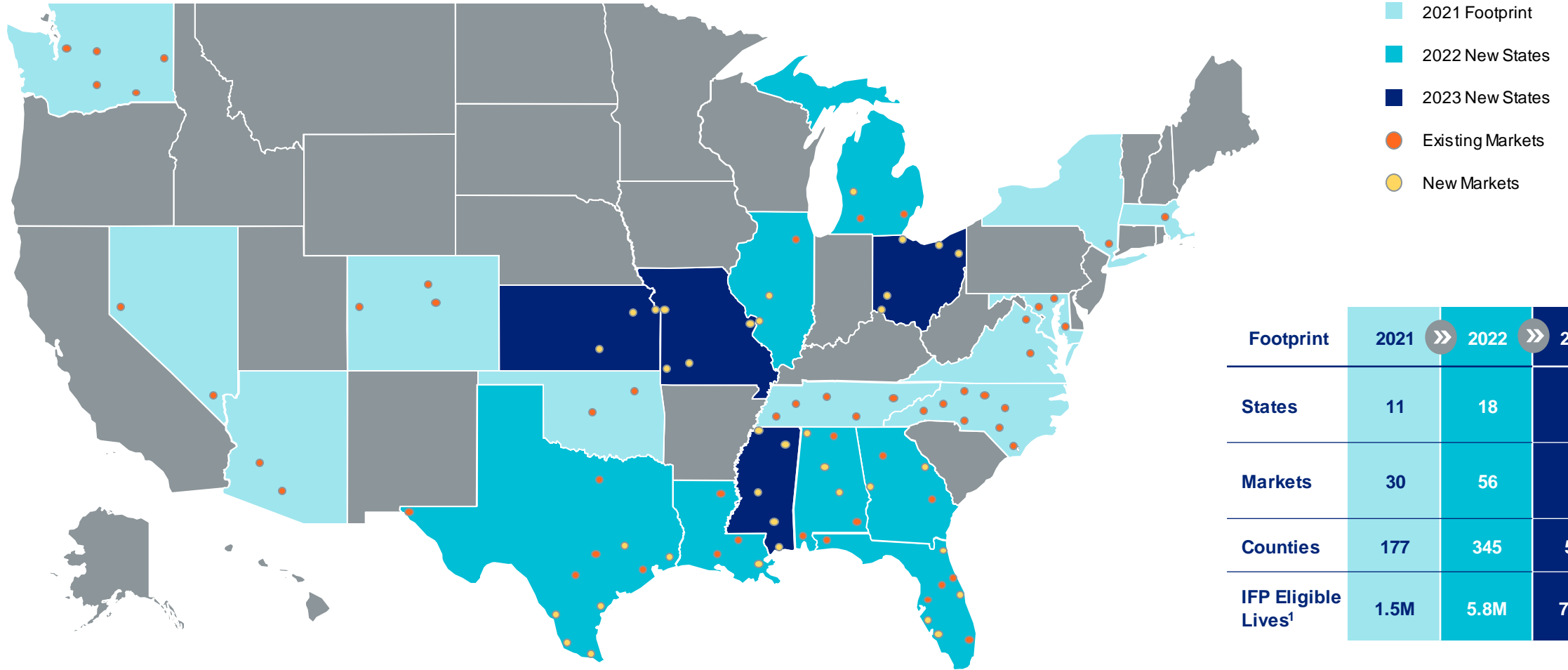
Agenda

2022 Achievements

2023 Highlights



2023 Footprint



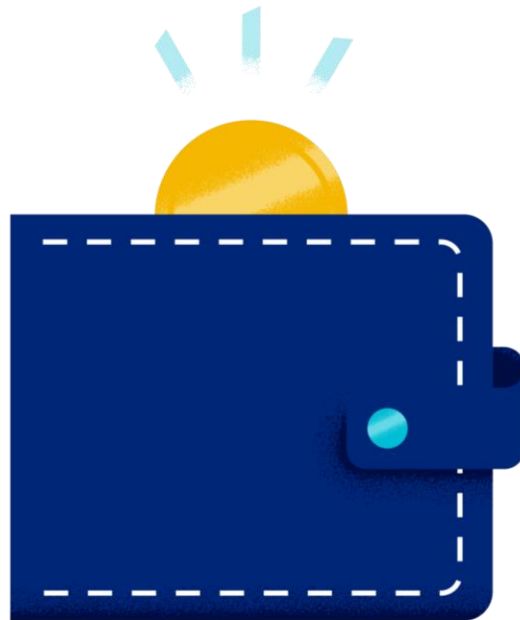
Footprint	2021	2022	2023
States	11	18	22
Markets	30	56	93
Counties	177	345	554
IFP Eligible Lives ¹	1.5M	5.8M	7.1M

¹2021 Lives sourced from IFP footprint model based on CMS 2021 OEP Reporting. 2022 & 2023 Lives sourced from IFP footprint model based on CMS 2022 OEP Reporting.



Network Strategy

Affordability



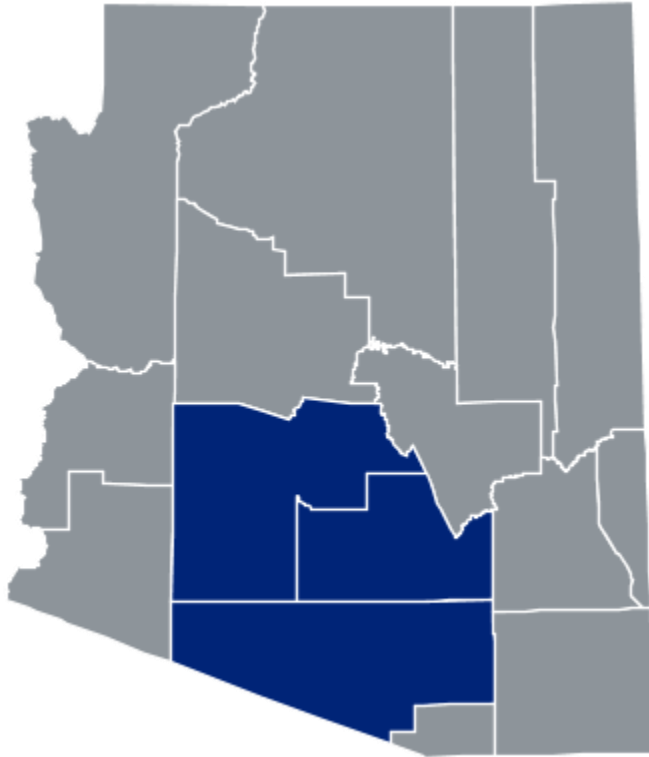
Access



Our team for your support



Arizona



Market Area	Counties	Hospitals, Affiliated Physicians, FQHCs and Clinics
Casa Grande	Pinal	Banner University Medical Group: Banner Casa Grande Medical Center, Banner Goldfield Medical Center, Banner Ironwood Medical Center, Sun Life Family Health - Florence, Coolidge
Phoenix	Maricopa	Abrazo Health: Abrazo Arizona Heart Hospital, Abrazo Buckeye Emergency Center, Abrazo Arrowhead Campus, Abrazo Peoria Emergency Center, Abrazo Scottsdale Campus, Abrazo West Campus, Adelante Healthcare, Banner University Medical Group: Banner University Medical Center [SEP] Phoenix Campus, Banner Estrella Medical Center, Banner Desert Medical Center, Banner Thunderbird Medical Center, Banner Del E Webb Medical Center, Banner Boswell Medical Center, Banner Baywood Medical Center, Banner Baywood Heart Hospital, Banner Gateway Medical Center, Banner Ocotillo Medical Center, Mountain Park Health - Maryvale Clinic, Goodyear Clinic, Steward Mountain Vista Medical Center, Tenet - Abrazo Central Campus, Valleywise Health, Valleywise Community Health Center – McDowell, Valleywise Health Avondale, Wesley Community & Health Centers
Tucson	Pima	Abrazo Health: Tenet - Carondelet St. Mary's Hospital, Tenet - St. Joseph's Hospital, Banner University Medical Group: Banner University Center Tucson Campus, Banner University Medical Center South Campus, El Rio Health: St. Elizabeth's, Cherrybell, Northwest Dental, Pascua Clinic, Santa Cruz Neighborhood, HealthOn University, Community HC- South, Northwest, Southwest, OB GYN Associates, Northwest Medical, Northwest Allied Physicians, Northwest Cardiology, Oro Valley: Northwest Medical Center (Community Health Systems), Northwest Medical Center Sahuarita (Community Health Systems), Oro Valley Hospital (Community Health Systems)



Product Families Continuing in to 2023

Essential

lowest premium option, higher out-of-pocket costs, and \$3 or less Tier 1 Preferred generics



Value

go-to flagship plan, good fit for most, offered across all metal levels



Advantage

one of the richer plans, some include dental and vision coverage for adults. Includes two new offerings – an all-copay plan and a \$0 deductible plan



Availability of these product families may vary by state.



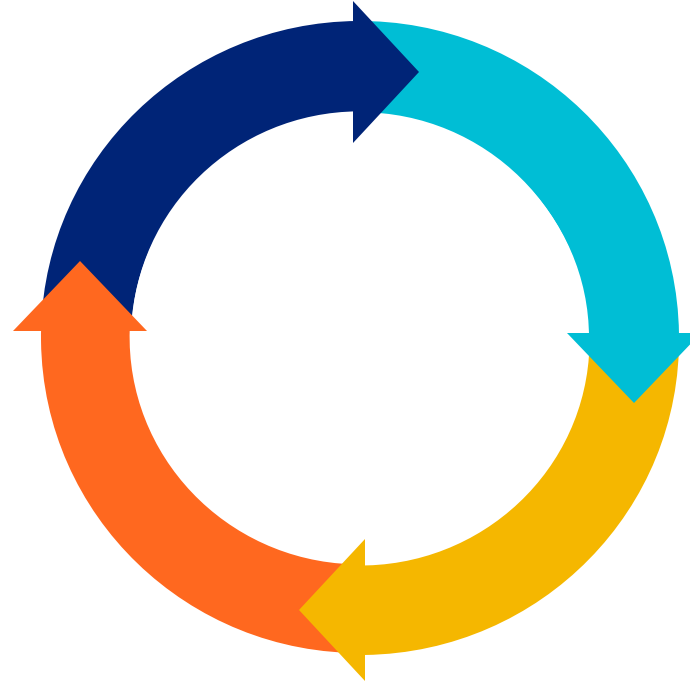
Arizona Offerings



No cost doctor visits
\$0 virtual urgent care and
\$0 primary care



\$100 member reward
For completing 4 simple activities



Low-cost prescriptions
\$3 or less Tier 1 & generics at Walgreens



Wellness on a budget
Complimentary one-year Peloton®
fitness App Membership



Member Incentives + Digital Fitness

Member Incentives*

Increase incentive from \$25 to \$100



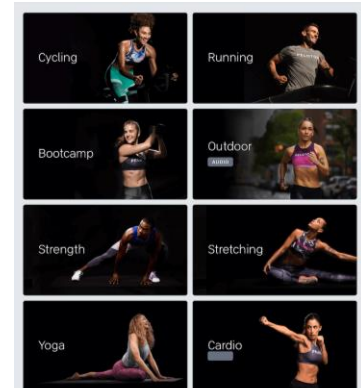
Digital Fitness*



Work out with the Peloton App
anytime, anywhere

The Peloton App is available on all major mobile and TV platforms, including iOS, Android, Apple TV, Amazon Fire TV, Android TV, and Roku - giving members convenient access to an extensive library of live and on-demand fitness classes from home or anywhere.

[Explore the App](#)



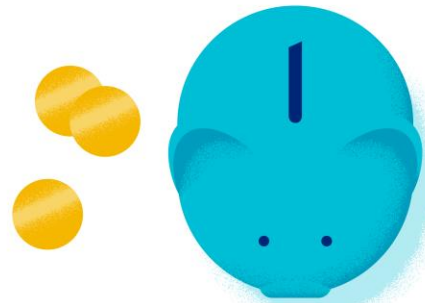
Offering **AARP** membership

*Eligibility is limited to members ages 18+.



Free Virtual Urgent Care + Free Primary Care

\$0 Primary Care



\$0 Virtual Urgent Care

Optum




*Free coverage for Essential+ is offered post-deductible.



Toolkit and Jarvis materials

- Customize flyers and other materials with your information
- More social media ads
- Additional messaging options

Shopping Sheets

<2023> <State Name> Individual & Family Plan featured information 

Plan Name	Rebates Requested	Individual Deductible	Family Deductible	Individual Out-of-Pocket	Family Max Out-of-Pocket	\$0 Primary Care Provider Visit	Primary Care Provider Visit	Specialist Visit	Inpatient Hospital Days	Outpatient Surgery	Lab	X-Ray	MRI	Urgent Care	Emergency Care	Prescription Drugs (Preferred Network)	Unlimited Virtual Urgent Care	Preferred Provider Network	Adult Dental & Vision	\$0 Digital Health	HSA
UHC Gold H Advantage UHC Advantage Complete - Vision No Network, \$0 Co-Insurance Primary/Secondary/Other	Yes	\$2,000	\$4,000	\$8,000	\$17,400	✓	\$40/visit	\$80/visit	20% coinsurance per day (at 90% inpatient)	\$100/visit (\$500/visit) \$100/visit (\$500/visit)	\$140/visit	\$140/visit	\$140/visit	\$40/visit	\$40/visit	Tier 1 - \$0/visit Tier 2 - \$0/visit Tier 3 - \$0/visit Tier 4 - 20% coinsurance	✓	✓	✓	✓	✓
UHC Gold H Advantage UHC Advantage Complete - Vision No Network, \$0 Co-Insurance Primary/Secondary/Other	Yes	\$2,000	\$4,000	\$8,000	\$17,400	✓	\$40/visit	\$80/visit	20% coinsurance per day (at 90% inpatient)	\$100/visit (\$500/visit) \$100/visit (\$500/visit)	\$140/visit	\$140/visit	\$140/visit	\$40/visit	\$40/visit	Tier 1 - \$0/visit Tier 2 - \$0/visit Tier 3 - \$0/visit Tier 4 - 20% coinsurance	✓	✓	✓	✓	✓
UHC Gold H Advantage UHC Advantage Complete - Vision No Network, \$0 Co-Insurance Primary/Secondary/Other	Yes	\$2,000	\$4,000	\$8,000	\$17,400	✓	\$40/visit	\$80/visit	20% coinsurance per day (at 90% inpatient)	\$100/visit (\$500/visit) \$100/visit (\$500/visit)	\$140/visit	\$140/visit	\$140/visit	\$40/visit	\$40/visit	Tier 1 - \$0/visit Tier 2 - \$0/visit Tier 3 - \$0/visit Tier 4 - 20% coinsurance	✓	✓	✓	✓	✓
UHC Gold H Advantage UHC Advantage Complete - Vision No Network, \$0 Co-Insurance Primary/Secondary/Other	Yes	\$2,000	\$4,000	\$8,000	\$17,400	✓	\$40/visit	\$80/visit	20% coinsurance per day (at 90% inpatient)	\$100/visit (\$500/visit) \$100/visit (\$500/visit)	\$140/visit	\$140/visit	\$140/visit	\$40/visit	\$40/visit	Tier 1 - \$0/visit Tier 2 - \$0/visit Tier 3 - \$0/visit Tier 4 - 20% coinsurance	✓	✓	✓	✓	✓
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UHC Gold H Advantage UHC Advantage Complete - Vision No Network, \$0 Co-Insurance Primary/Secondary/Other	Yes	\$2,000	\$4,000	\$8,000	\$17,400	✓	\$40/visit	\$80/visit	20% coinsurance per day (at 90% inpatient)	\$100/visit (\$500/visit) \$100/visit (\$500/visit)	\$140/visit	\$140/visit	\$140/visit	\$40/visit	\$40/visit	Tier 1 - \$0/visit Tier 2 - \$0/visit Tier 3 - \$0/visit Tier 4 - 20% coinsurance	✓	✓	✓	✓	✓
UHC Gold H Advantage UHC Advantage Complete - Vision No Network, \$0 Co-Insurance Primary/Secondary/Other	Yes	\$2,000	\$4,000	\$8,000	\$17,400	✓	\$40/visit	\$80/visit	20% coinsurance per day (at 90% inpatient)	\$100/visit (\$500/visit) \$100/visit (\$500/visit)	\$140/visit	\$140/visit	\$140/visit	\$40/visit	\$40/visit	Tier 1 - \$0/visit Tier 2 - \$0/visit Tier 3 - \$0/visit Tier 4 - 20% coinsurance	✓	✓	✓	✓	✓

*Annual deductibles must be met before cost share applies.

Poster/Flyer



Your health insurance questions

Support choosing a plan

Find a UnitedHealthcare® Individual & Family plan that fits your needs

Find a Plan
800-440-8000, TTY 711
ushealthcare.com

You may qualify for lower monthly premiums.
Eligible individuals may qualify for premium tax credits.*


*Plans are available in Arizona. We can help you find the right individual & family plan for you. These plans include the essential health benefits covered under the Affordable Care Act, along with extra benefits, such as:

- \$0 unlimited primary care visits**
- \$0 unlimited virtual urgent care**
- \$0 copay for Tier 1 drugs**
- Adult Dental and Vision coverage**

**Some restrictions may apply. See your plan documents for details.

UnitedHealthcare of Arizona, Inc.
Member of UnitedHealthcare

Social



Your nonstop life

24/7 access to unlimited \$0 virtual urgent care

Individual & Family plans from UnitedHealthcare®

Find a plan



Agent Portal (Jarvis) Enhancements



Member ID
Card Download



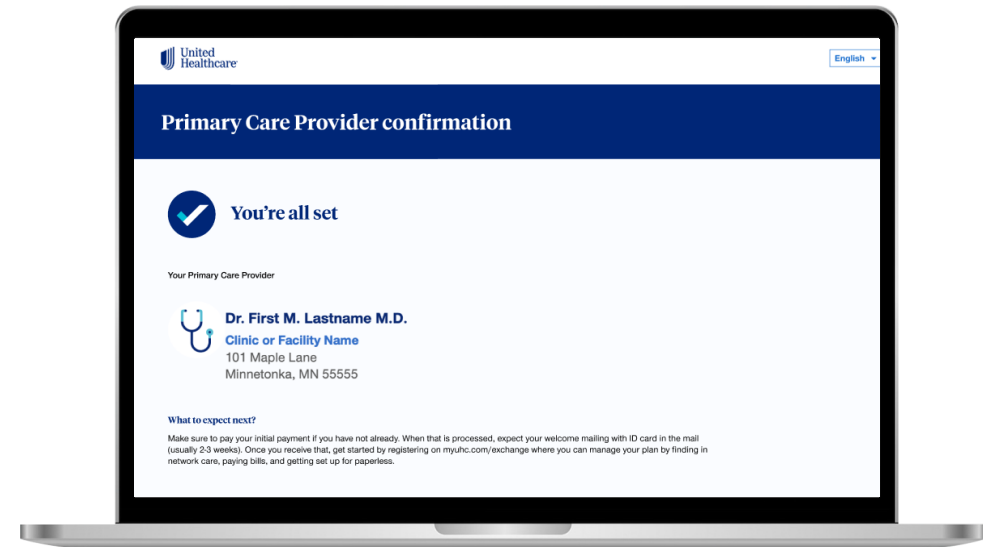
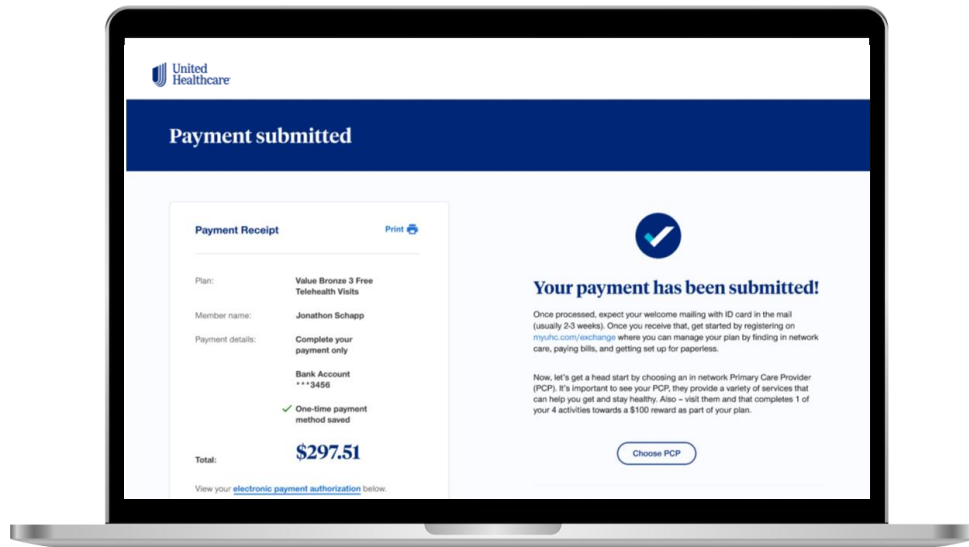
Early Pay/
Recurring Payments



PCP Selection



Application Status



Agent Newsletter and On Demand Training



IFP Connect Newsletter



On-Demand Training






You + UnitedHealthcare®

Marketing

Digital Display

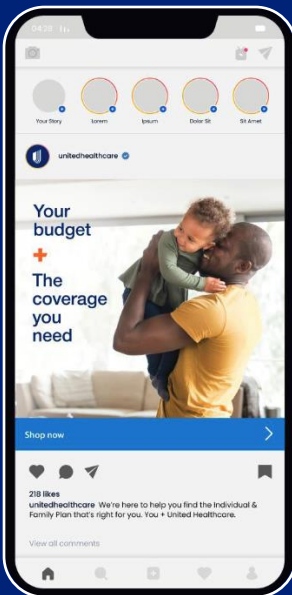


United Healthcare logo

Feeling supported + One-on-one help navigating your plan

Shop now

Social Media



04:58 100%

unitedhealthcare

Your budget + The coverage you need

Shop now

218 likes
unitedhealthcare We're here to help you find the Individual & Family Plan that's right for you. You + United Healthcare.

Print



United Healthcare logo

Your questions + One-on-one help choosing an Individual & Family Plan

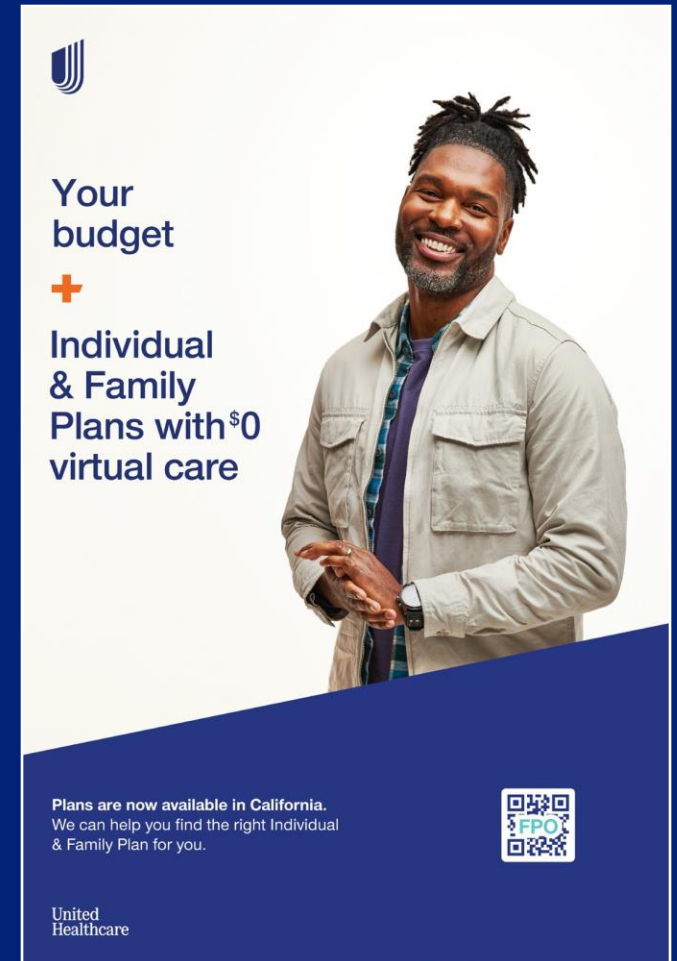
From finding a plan that fits your budget (like \$0 deductibles) to coverage that's flexible to your needs, we're here for you. That's why we provide one-on-one support to help you choose and navigate a plan that's right for you.

Individual & Family Plans are now available in California.

Visit uhcexchange.com
Call 1-866-5769 TYY 711

United Healthcare

Transit



United Healthcare logo

Your budget + Individual & Family Plans with \$0 virtual care

Plans are now available in California. We can help you find the right Individual & Family Plan for you.



United Healthcare

Member Touchpoints



Educate & Excite
With Plan Improvements

UnitedHealthcare logo

Thanks for choosing UnitedHealthcare® as your trusted health plan partner.

At UnitedHealthcare, we are always working to make your Individual & Family plan work better for you and put you first. 2023 is no exception. See what's new and learn how easy it is to keep your current plan.

Here's what you can look forward to in 2023:

- Enhanced network coverage
- \$0 unlimited primary care visits
- \$3 or less Tier 1 prescription drugs at Walgreens
- \$0 access to the Peloton app
- 20% off at Walgreens on select health & wellness products
- 200+ discounts on vision care, fitness products, services and more
- Rewards program for an opportunity to earn \$100 gift card to Walgreens, Walmart or Amazon
- \$0 Virtual Urgent Care
- More prescription drugs covered by your health plan [\(plan.medic.com/exchange > Pharmacy & Prescriptions\)](#)

UnitedHealthcare



Drive Renewals through
Personalized Highlights

UnitedHealthcare logo

Individual access to your online account. [Sign in now.](#)

Your unique needs
+
Even more benefits

Call to know your 2023 Individual & Family plan benefits. You'll know the coverage you need and more member extras to look forward to.

Watch video

Save 20%

It's easy to keep your coverage going

Prepare for next year



Drive Engagement and
preparation for 2023 plans

UnitedHealthcare logo

Your individual needs
+
Your new health plan

UnitedHealthcare

UnitedHealthcare logo

Your plan puts you first

Get started with your benefits

Find your health plan ID card

Your ID card includes all the information providers need to bill UnitedHealthcare for your care. You'll also need it to set up your online member account.

If your ID card was not included with this welcome kit, call member services at 1-800-XXX-XXXX.





Thank You