


STEPS FOR A MARKETPLACE APPEAL

1 |  Review your **eligibility notice**.

Don't agree? You have 90 days to start an appeal.

2 |  Mail or fax an **appeal request** form or letter.

To get the form, visit HealthCare.gov/marketplace-appeals.

3 |  Informally **resolve the appeal**.

The Marketplace Appeals Center will contact you.

4 |  Request a **hearing**.

A hearing is only needed if you can't resolve your appeal informally.

Need to know more?

- Visit HealthCare.gov/marketplace-appeals
- Call the Marketplace Appeals Center at 1-855-231-1751. TTY users should call 1-855-739-2231.
- To get help with your Marketplace application or eligibility appeal, visit LocalHelp.HealthCare.gov.